Polegate Town Council



STRESS POLICY

Policy Number 14		
Issue No.	Date completed	Details of amendments
1	24.09.08	
2	28.08.13	Amendment to wording ADOPTED 25 th NOV 2013
3	23.05.16	Adopted Annual Stat Meeting 2016
4	22.05.17	Adopted at Annual Stat Meeting

1.0 Introduction

- 1.1 The Council is committed to protecting the health, safety and welfare of its employees and recognises that workplace stress is a health and safety issue, and acknowledges the importance of identifying and reducing workplace stressors.
- 1.2 This policy will apply to all staff.
- 1.3 The Town Clerk is responsible for implementation and the Council is responsible for providing the necessary resources.

2.0 Definition of stress

- 2.1 The Health and Safety Executive define stress as 'the adverse reaction people have to excessive pressure or other types of demand placed on them.
- 2.2 This makes an important distinction between pressure, which can be a positive state if managed correctly, and stress which can be detrimental to health.

3.0 Policy

- 3.1 The Town Clerk will identify all workplace stressors and conduct risk assessments to eliminate stress or control the risks from stress. These risk assessments will be regularly reviewed.
- 3.2 The Council will provide any required training for the Town Clerk in good management practices.
- 3.3 The Council will provide confidential counselling for staff affected by stress caused by either work or external factors.
- 3.4 The Council will provide adequate resources to enable the Town Clerk to implement the stress management strategy.

4.0 Responsibilities

4.1 Council

The responsibilities of the Council are as follows:

- Ensure good communication with staff particularly where there are organisational or procedural changes.
- Ensure staff are fully trained to discharge their duties.
- Ensure staff are provided with meaningful development opportunities.
- Ensure that bullying and harassment is not tolerated within the Council environment.
- Offer additional support to a member of staff who is experiencing stress outside work, e.g. bereavement or separation.

- Provide specialist advice and awareness training on stress.
- Provide training and support for implementation of stress risk assessments.
- Support individuals who have been off sick with stress and advise them on a planned return to work.
- Refer individuals to specialist agencies, as required.
- Monitor and review the effectiveness of measure to reduce stress.
- Conduct meaningful consultation with employees on any changes to work practices that could precipitate stress.

4.2 Town Clerk

The responsibilities of the Town Clerk are as follows:

- Conduct and implement recommendations of risk assessments.
- Ensure good communication between both staff and Council members particularly where there are organisational and procedural changes.
- Ensure staff are fully trained to discharge their duties.
- Ensure staff are provided with meaningful development opportunities.
- Monitor workloads to ensure that people are not overloaded.
- Monitor working hours and overtime to ensure that staff are not overworking. Monitor holidays to ensure that staff are taking their full entitlement.
- Attend training, as appropriate, in good management practice and health and safety.
- Ensure that bullying and harassment is not tolerated within their jurisdiction.
- Offer additional support to a member of staff who is experiencing stress outside work, e.g. bereavement or separation.
- Support individuals who have been off sick with stress and advise them on a planned return to work.
- Monitor and review the effectiveness of measures to reduce stress.
- Inform the Council of any changes and developments in the field of stress at work

4.3 All Staff

The responsibilities of all staff are as follows:

- Attend all training courses as required.
- Ensure that all health and safety procedures are complied with.
- Raise any issues of concern with the Town Clerk.
- Accept opportunities for counselling when recommended.
- Conduct meaningful consultation with staff on any changes to work practices that could precipitate stress.